# Results of Operations for the Third Quarter of the Fiscal Year Ending June 30, 2021 

May 14, 2021

1) Executive Summary
2) FY2021 Q3 Performance Overview
3) Investment in the current term
4) FY2021 Q3 Business Climate
5) Earnings Forecast for FY2021

## Agenda

## 1) Executive Summary

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## Executive Summary

Overview Amidst an uncertain external environment, we have turned this fiscal year into an investment period for the next fiscal year and beyond. Operating income decreased as a result of accelerated investment in human resources and systems.
Note: The details of the investment are described below.

```
Second-hand Online: For Individual business is steady. Accelerate investment in human resources and
    systems
Media: Sales from directing customers to services of other companies (external)
    continued to grow. Focus on expanding and training personnel for future growth
Mobile &
Telecommunications:
Continued impact of reactionary decline from special demand in Q4 of FY2020.
Intensifying competition in the telecommunications market
Headquarters expenses: Accelerating Human Investment in Vietnam Offshore Development Bases
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## Earnings forecast: Revised earnings forecast

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## Quarterly Consolidated Statement of Income (For the Nine-month Period)

Increase in sales but decrease in operating profit.

| Unit: million yen | Nine months ended Mar. 31, 2020 | Nine months ended Mar. 31, 2021 | YoY Change |  |
| :---: | :---: | :---: | :---: | :---: |
|  |  |  | Amount | Percentage |
| Net sales | 7,885 | 8,119 | +233 | +3.0\% |
| Gross profit | 3,019 | 2,922 | (96) | (3.2\%) |
| SG\&A expenses | 2,576 | 2,824 | +247 | +9.6\% |
| SG\&A expense ratio | 32.7\% | 34.8\% | - | +2.1pt |
| Operating profit | 443 | 98 | (344) | (77.7\%) |
| Operating profit to net sales | 5.6\% | 1.2\% | - | (4.4pt) |

## Quarterly Consolidated Statement of Income (By quarter)

Operating loss in the third quarter

| Unit: million yen | Q 1 | Q 2 | Q 3 |
| :---: | :---: | :---: | :---: |
| Net sales | 2,870 | 2,758 | 2,491 |
| Gross profit | 1,103 | 955 | 864 |
| SG\&A expenses | 939 | 912 | 972 |
| SG\&A expense ratio | 32.7\% | 33.1\% | 39.0\% |
| Operating profit | 163 | 42 | (107) |
| Operating profit to net sales | 5.7\% | 1.5\% | (4.3\%) |

## Results by Business Segment (For the Nine-month Period)

Decrease due to deterioration of lower profit in 3 businesses and increase in adjustments.

| Unit: million yen | Nine months ended Mar. 31, 2020 | Nine months ended Mar. 31, 2021 | Amount of change | Percentage change |
| :---: | :---: | :---: | :---: | :---: |
| Net sales | 7,885 | 8,119 | +233 | +3.0\% |
| Second-Hand Online | 5,229 | 4,832 | (396) | (7.6\%) |
| Media | 429 | 420 | (9) | (2.1\%) |
| Mobile \& Telecommunications | 2,430 | 2,949 | +519 | 21.4\% |
| Elimination for inter-segment transactions | (203) | (82) | - | - |
| Segment profit | 443 | 98 | (344) | (77.7\%) |
| Second-Hand Online | 532 | 412 | (120) | (22.5\%) |
| Media | 285 | 201 | (84) | (29.3\%) |
| Mobile \& Telecommunications | 188 | 136 | (51) | (27.2\%) |
| Adjustment | (563) | (652) | (90) | - |
| Segment profit to net sales | 5.6\% | 1.2\% | (4.4\%) | - |
| Second-Hand Online | 10.2\% | 8.5\% | (1.6\%) | - |
| Media | 66.6\% | 48.1\% | (18.5\%) | - |
| Mobile \& Telecommunications | 7.7\% | 4.6\% | (3.1\%) | - |

## Results by Business Segment (By quarter)

| Unit: million yen | Q 1 | Q 2 | Q 3 |
| :---: | :---: | :---: | :---: |
| Net sales | 2,870 | 2,758 | 2,491 |
| Second-Hand Online | 1,665 | 1,690 | 1,476 |
| Media | 169 | 134 | 115 |
| Mobile \& Telecommunications | 1,086 | 953 | 909 |
| Elimination for inter-segment transactions | (51) | (21) | (9) |
| Segment profit | 163 | 42 | (107) |
| Second-Hand Online | 228 | 123 | 61 |
| Media | 95 | 61 | 44 |
| Mobile \& Telecommunications | 75 | 38 | 22 |
| Adjustment | (235) | (180) | (236) |
| Segment profit to net sales | 5.7\% | 1.5\% | (4.3\%) |
| Second-Hand Online | 13.7\% | 7.3\% | 4.1\% |
| Media | 56.4\% | 45.4\% | 38.8\% |
| Mobile \& Telecommunications | 7.0\% | 4.0\% | 2.5\% |

## Consolidated Balance Sheet

Maintain financial soundness.

| Unit: million yen | $\begin{gathered} \text { As of Jun. 30, } \\ 2020 \end{gathered}$ | $\begin{gathered} \text { As of Mar. 31, } \\ 2021 \end{gathered}$ | Change | Main factors |
| :---: | :---: | :---: | :---: | :---: |
| Current assets | 3,068 | 2,778 | (290) |  |
| Cash and deposits | 1,255 | 1,576 | +321 | Due to the increase in collection of receivables posted in the $4 \mathrm{Q} F \mathrm{~F} 6 / 20$ |
| Accounts receivable-trade | 1,283 | 595 | (687) | Mainly because of the collection of receivables |
| Merchandise | 404 | 405 | +1 |  |
| Non-current assets | 954 | 952 | (2) |  |
| Property, plant and equipment | 358 | 371 | +12 |  |
| Intangible assets | 313 | 255 | (57) |  |
| Investments and other assets | 281 | 324 | +43 |  |
| Total assets | 4,023 | 3,730 | (292) |  |
| Accounts payable-trade | 370 | 296 | (73) | Due to the payment of payables posted in the 4 Q |
| Borrowings | 1,324 | 1,259 | (65) |  |
| Other | 702 | 486 | (216) |  |
| Total liabilities | 2,397 | 2,043 | (354) |  |
| Net assets | 1,625 | 1,687 | +62 | Increase for retained earnings |

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## SG\&A expenses

Accelerate investment in labor costs, system development, and other areas for the future while promoting efficiency in marketing expenses.

| Unit: million yen | Nine months ended Mar. 31, 2020 | Nine months ended Mar. 31, 2021 | Amount of change | Percentage change |
| :---: | :---: | :---: | :---: | :---: |
| Total SG\&A expenses | 2,576 | 2,824 | 247 | 9.6\% |
| Marketing expenses | 459 | 390 | (69) | -15.1\% |
| Labor costs | 870 | 1,116 | 246 | 28.3\% |
| System development and infrastructure costs | 346 | 434 | 87 | 25.4\% |
| Other | 902 | 884 | (17) | -1.9\% |

Note: System development and infrastructure costs are the sum of Commission fee, rent, and lease payments.

## Personnel investment

Expanded staff, mainly in Second-Hand Online business and system development division.

| Unit: person | Nine months ended <br> Mar. 31, 2020 | Nine months ended <br> Mar. 31, 2021 |  | Amount |
| :--- | ---: | ---: | ---: | ---: |$|$| Permanent employees | 164 | $\mathbf{2 4 2}$ |
| :--- | :--- | :--- |

## Investment in system development

System development capacity grow due to the start of offshore base in Vietnam.


Amount of system development costs includes Domestic engineer labor costs, system infrastructure costs, SG\&A costs of Vietnam base

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## Business Portfolio

Second-Hand Online


Media


Mobile \& Telecommunications


## Second-Hand Online



## Second-hand Online business Quarterly Business Results

Sales decreased QoQ due to restrained marketing expenses and seasonality. For lower sales and accelerated investment, Income down.


## Second-hand Online business Quarterly Purchase Result for individuals

The number of purchase requests decreased as a result of marketing expenses control. On the other hand, the purchase amount remained steady.


## Second-hand Online business Quarterly Sales Result for individuals

Sales is stable.


## Second-hand Online business Quarterly Purchase Result of Agricultural and Construction equipment

Temporary restraint on purchases due to global container shortage.
The trend of purchase request and purchase amount


## Second-hand Online business

 Quarterly Sales Result of Agricultural and Construction equipmentBecause of the global container shortage, exports declined QoQ, but domestic sales covered the decline.

Sales amount


## Second-hand Online business Quarterly Inventory Changes

Inventory levels remain high.


## Second-hand Online business Quarterly Business Results of Oikura

Sales remain stable.


Media


## Media business Quarterly Business Results

Sales declined for a decrease in revenue from subsidiary. Stable sales to external customers. Decrease due to increase in personnel expenses from increase in number of employees.


Segment profit


## Mobile \＆Telecommunications

DEmobile<br>Service Brand<br>カショモ mimax<br>powered by UQ WiMAX

## Mobile and telecommunications business Quarterly Business Results

Airtime charges is stable
Operating income decreased due to a decrease in sales commissions from fewer new acquisitions

Net sales


Segment profit
Unit: million yen


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## 5) Earnings Forecast for FY2021

Earnings forecast of FY2021
Revised earnings forecast

| Unit: million yen | FY2020 Result (A) | FY2021 Previous forecast (B) | FY2021 Revised forecast (C) | B/A | B/C |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Net sales | 10,904 | 13,500~14,500 | 10,910 | +0.1\% | $\begin{array}{r} (19.2 \%) \\ \sim(24.7 \%) \end{array}$ |
| Operating profit | 655 | 730~900 | 68 | (89.6\%) | $\begin{array}{r} (90.6 \%) \\ \sim(92.4 \%) \end{array}$ |
| Ordinary profit | 664 | 733~903 | 41 | (93.8\%) | $\begin{array}{r} (94.4 \%) \\ \sim(95.4 \%) \end{array}$ |
| Profit attributable to owners of parent | 291 | $360 \sim 450$ | (40) | - | - |

## Breakdown of revisions to consolidated operating income forecast by segment

Unit: million yen
1,000


Note: Median of initial operating profit forecast of 730 million yen to 900 million yen

## The reason of forcast reviced

## Overview

## Downwardly revised earnings forecast due to upfront investment in growth areas and deteriorating profitability of Media and Mobile\&Telecommunications.

## Second-hand Online

- For individuals: Sales decreased compared to budget mainly in the low price range due to efficient marketing. On the other hand, profitability improved due to higher average unit prices and productivity.
- Agricultural and Construction equipment: Because of the global container shortage, sales declined. Profit down for an increase in upfront investments such as personnel and system investments
- Oikura: Sales decline due to a decrease in fixed income resulting from a review of the service menu. Decrease profit because of upfront investments in systems, such as revisions to matching logic and expansion of assessment functions.


## Media

- Sales underachieved due to low search rankings for highly profitable keywords, mainly in the telecommunications field. Decreased profit for an increase personnel costs resulting from expansion of workforce to strengthen business structure.


## Mobile\&Telecommunications

- New line acquisition fell short of budget due to intensified competition.


## Situation of 4Q

## Overview

Sales showed signs of recovery mainly in Second-hand Online business.

## Second-hand Online

- For individuals: Although the impact of the state of emergency is unclear, both purchases and sales increased QoQ.
- Agricultural and Construction equipment: The global container shortage will continue for some time. But domestic sales are steady.
- Oikura: Web requests bottomed out in January. Renewal of the development system and preparation for the mid-term strategy.

Media , Mobile\&Telecommunications

- Almost unchanged from 3Q.


## Strategies for the next fiscal year and beyond

We are currently working on a new medium-term management plan that we expect to announce at the information meeting for results of operations in the current fiscal year, which ends in June 2021. At that time, We will again explain the growth strategy of each business.

Forward-looking statements in this document, such as forecasts of business performance, include forward-looking statements, assumptions and projections that are the basis of our plans. Actual business results may differ substantially due to various factors.

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